



REFUNDS & RETURNS

Every effort will be taken to ensure your item reaches you in perfect condition and we hope you will be delighted with it. However, in the unlikely event that you are dissatisfied with the item, please contact me at hellochris@christinegallagherartist.com or call +44 7976 647885 to discuss the matter in the first instance. On review of the reasons for your complaint, a full refund may be issued or the option to purchase another item to the same value on receipt of the returned item.

Please read the following terms and conditions before purchasing;

The returns and refunds policy lasts 30 days. If 30 days have gone by since your purchase, refunds and returns will have expired.

To be eligible for a return, your item must reach us in the same condition that you received it. It must also be in the original packaging. Please also include a brief note outlining the reasons for the return with a receipt or proof of purchase.

Refunds (if applicable)

Once your return is received and inspected, you will receive an email to notify you that your returned item has been received along with notification of approval or rejection of your refund.

If you are approved, then your refund will be processed, within 5 to 7 days of receipt of the returned.

Delays in receiving a refund

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact me at

hellochris@christinegallagherartist.com or call +44 7976 647885

Returns

Please return your item to:

Christine Gallagher
27 Buckingham Avenue
Vicars Croos
CHESTER
CH3 5JR
UNITED KINGDOM

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over £75.00, you should consider using a tracking service or purchasing shipping insurance.